

Your Medical Home: The Medical Home Model of Care

Your primary care physician's office is basically considered your "medical home base." Here, your care will be fully coordinated by a healthcare team who knows you personally. This team will use their professional skills, along with your input to care for you in times of health and sickness. Together, personal health goals will be set to improve and maintain your health.

Using this model, your physician will:

- Lead and coordinate care throughout your lifetime
- Take time to make a personal connection with you
- Respect your individual needs
- Actively help strengthen your healthcare relationship
- Create a highly personal health care relationship
- Create a highly personal health maintenance plan
- Handle your care and medical records with the utmost privacy
- Give you the tools and encouragement to prevent persistent health problems
- Offer appointment times convenient for you
- 24-hour access to your health care team

Help us help you:

- Work together to develop a care plan
- Follow your care plan
- Let us know if you are unable to take your medicine or follow through with your care plan
- Inform us of any illnesses, hospitalizations, medications and other health-related matters
- Tell us about your needs and concerns
- Ask for help if you don't fully understand something
- Prepare an Advance Directive and be sure we have it on file
- Understand that your lifestyle choices affect your personal health
- Give us feedback so we can improve our services